

Reason Companion FAQ

As from Reason 12.7 **Reason Companion** replaces the **Reason+ Companion** app, which was previously used with the Reason+ subscription. Reason Companion also replaces the Authorizer app, which was used for managing Rack Extensions if you used a perpetual (licensed) version of Reason.

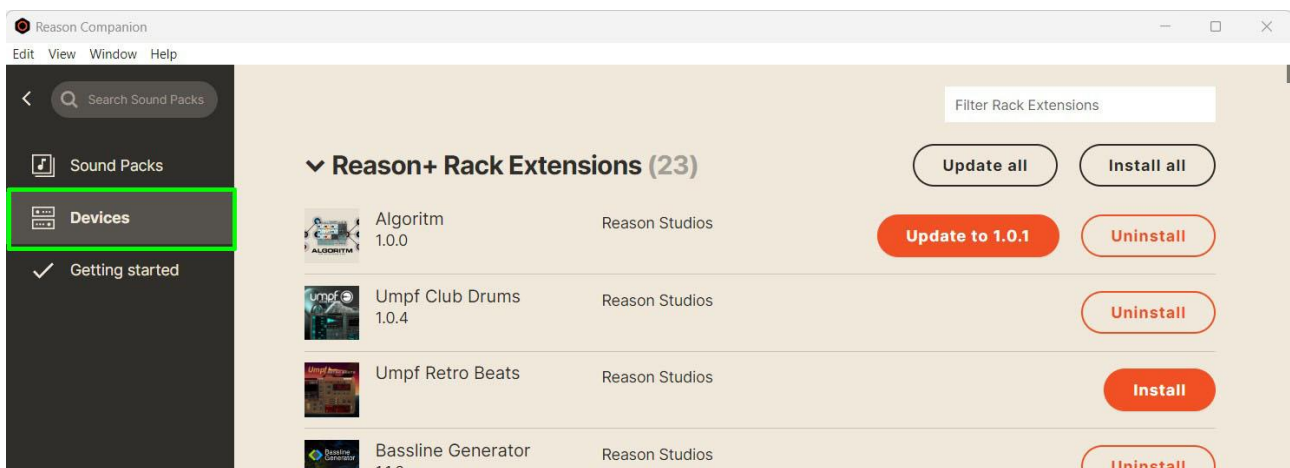
Here we have gathered some questions and answers regarding the new Reason Companion app:

Q: How do I install Reason Companion?

- If you are currently a Reason+ subscriber and already have the Reason+ Companion app installed, simply update the Reason+ Companion app when prompted.
- If you just started to use Reason 12.7, please download the Reason Companion app [here](#).

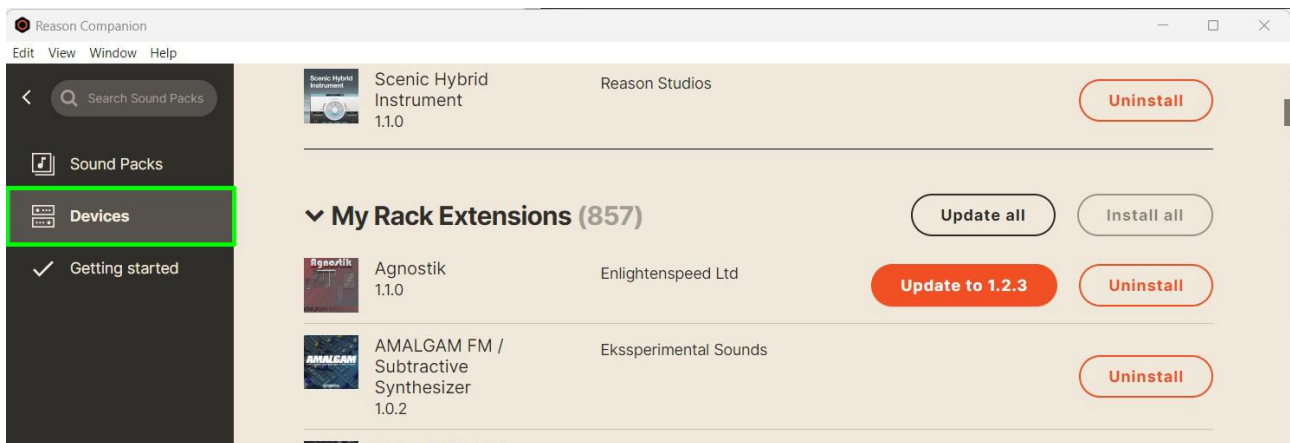
Q: How do I manage my Rack Extensions in Reason Companion?

A: On the **Devices** tab in Reason Companion all your available Rack Extensions are listed:



If you are subscribing to Reason+, the **Reason+ Rack Extensions** are listed at the top of the Devices tab.

Further down on the Devices tab your purchased Rack Extensions are displayed in the **My Rack Extensions** section:



- You can search for a Rack Extension, by typing in its name (or the first part of the name) in the **Filter Rack Extensions** box.
- Click the **Update all** button to update all currently installed Rack Extension to the latest versions. Note that only the Rack Extensions in the corresponding section (**Reason+ Rack Extensions** or **My Rack Extensions**) are affected.
- Click the **Install all** button to install all Rack Extensions displayed on the Devices tab. Note that only the Rack Extensions in the corresponding section (**Reason+ Rack Extensions** or **My Rack Extensions**) are affected.
- Click the **Update/Install/Uninstall** buttons to perform the corresponding actions for individual Rack Extensions.
If you have purchased the Rack Extension (or if it's included in your Reason+ subscription), you can always reinstall an uninstalled Rack Extension at any time.

Q: I have already installed all my Rack Extensions on my computer via Authorizer. Do I need to reinstall my Rack Extensions in Reason Companion now?

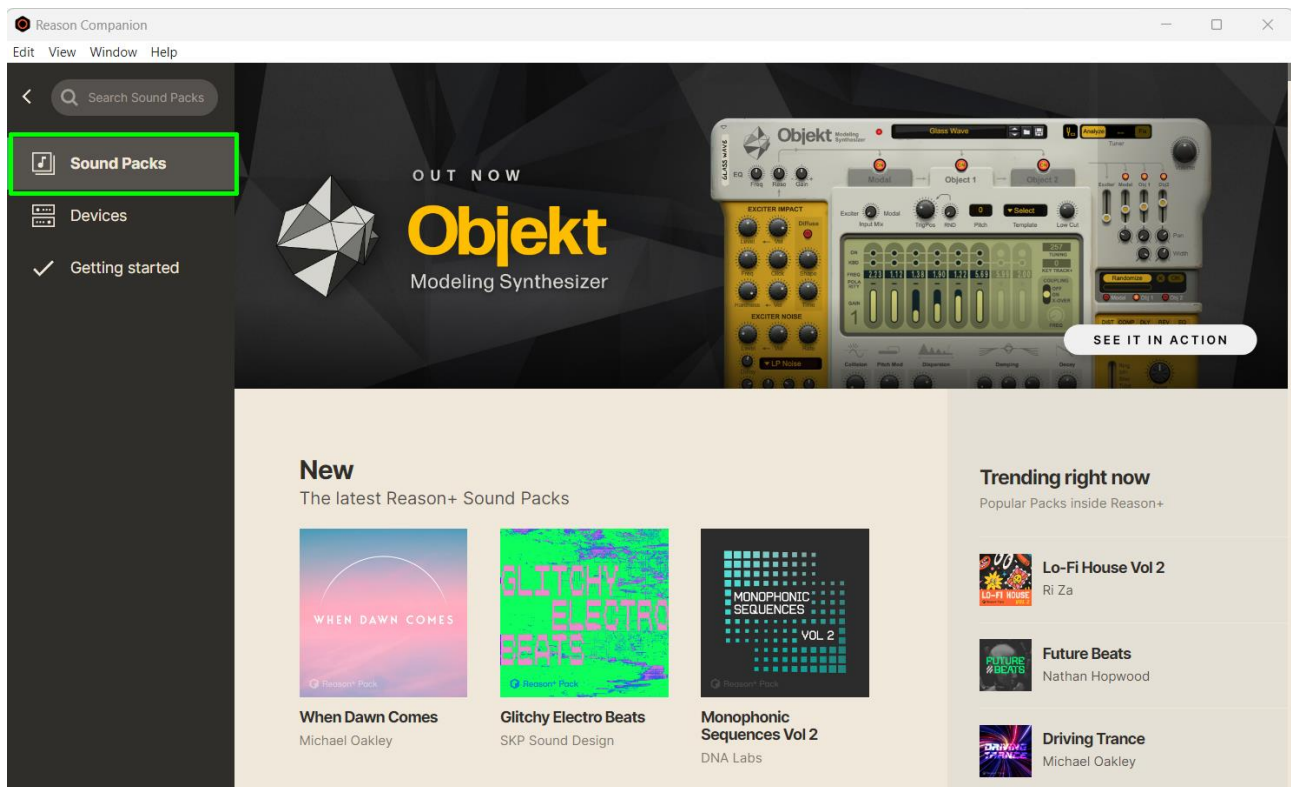
A: No, just launch Reason Companion and all your Rack Extensions will be listed on the Devices tab.

Q: Can I uninstall Authorizer now that I'm using Reason Companion?

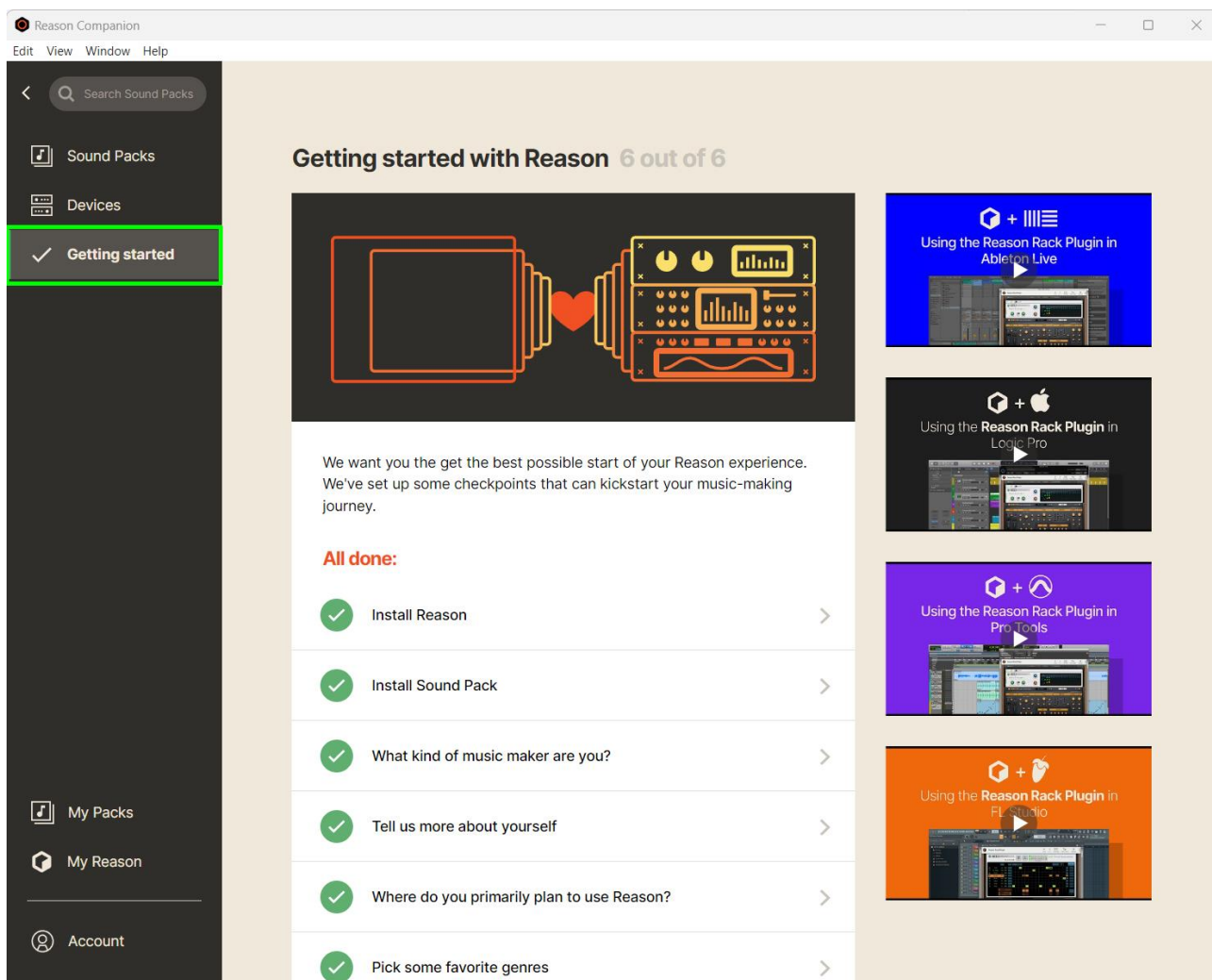
A. Yes, you can uninstall the Authorizer app.

Q: What other stuff can I do in Reason Companion?

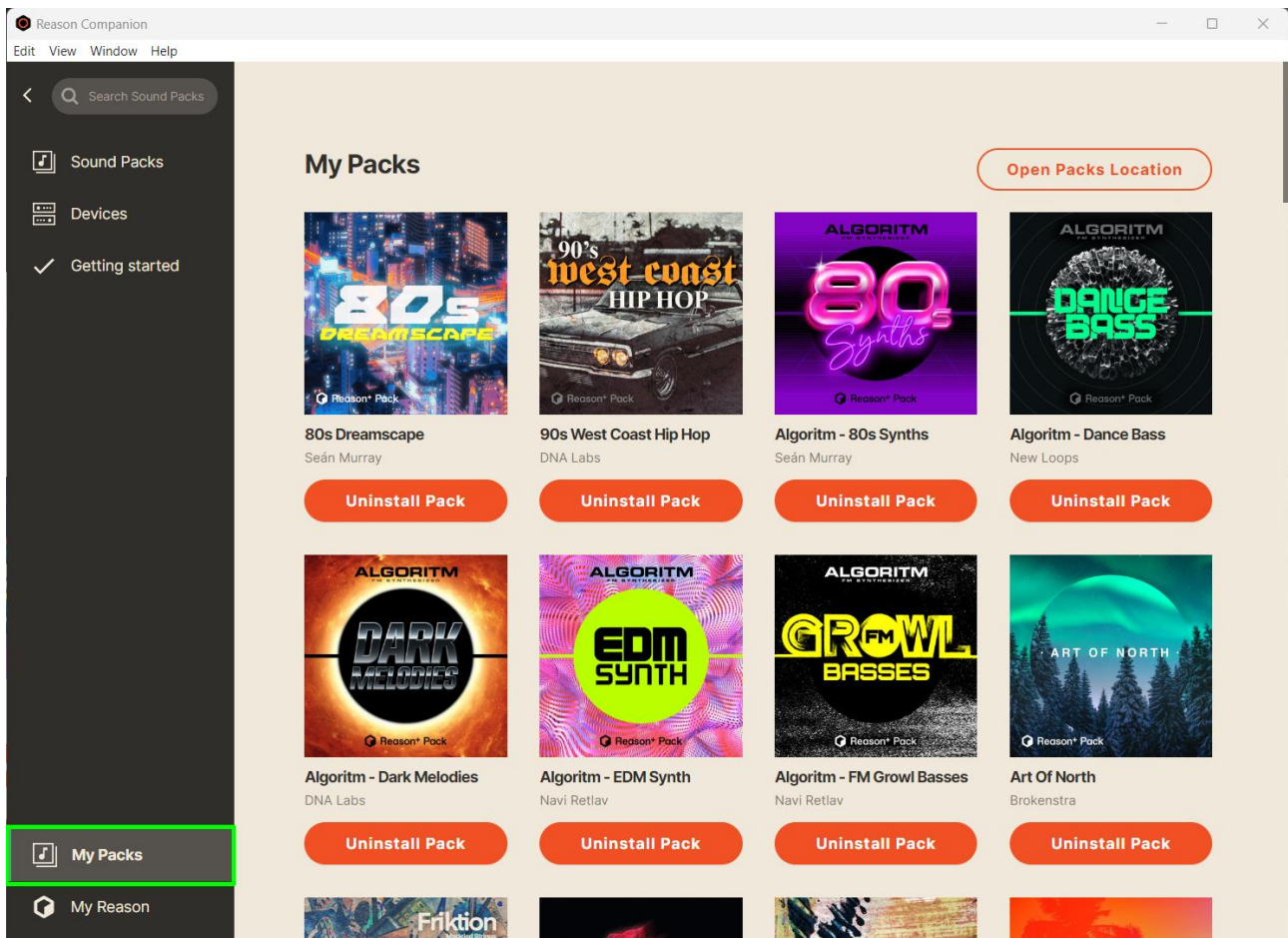
A: If you have a Reason+ subscription you can preview and install Sound Packs from the **Sound Packs** tab:



A: On the **Getting Started** tab you can install Reason, watch some Getting Started videos, and let us know more about who you are and what genres you prefer:



A: If you are a Reason+ subscriber you can see all the Sound Packs you have installed on the **My Packs** tab. You can preview the Sound Packs and also delete Sound Packs you no longer want on your computer:



A: On the **My Reason** tab you can launch Reason and see which Reason version is currently installed on your computer. You can also download and (re)install Reason if you need.

A: On the **Account** tab you can view your Reason Studios Account details. You can also manage your account by clicking the **Manage account** button, which will take you to our Account section on the Reason Studios website. You can also choose to **Log out** from Reason Companion (and Reason), which means you will have to log in to Reason Companion and to Reason (online) at the next launch.